Mayor's Night Out

South Center Region Tuesday, September 22, 2009



Mayor's Night Out South Center Region

- Process Improvement
 - Equal Opportunity
 - High Weeds and Grass
- Sustainability
- Customer Service
 - MAC Outbound Call Project
- Crime Trends



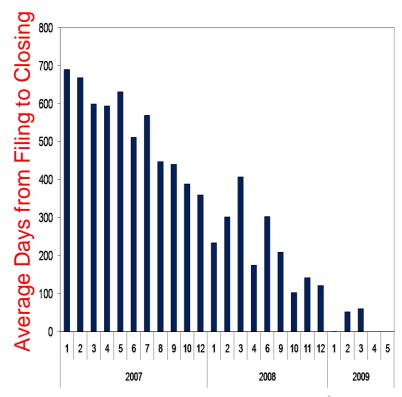
Equal Opportunity

Challenge

 Backlog of more than 200 Equal Opportunity cases some dating back to 2003

Solutions

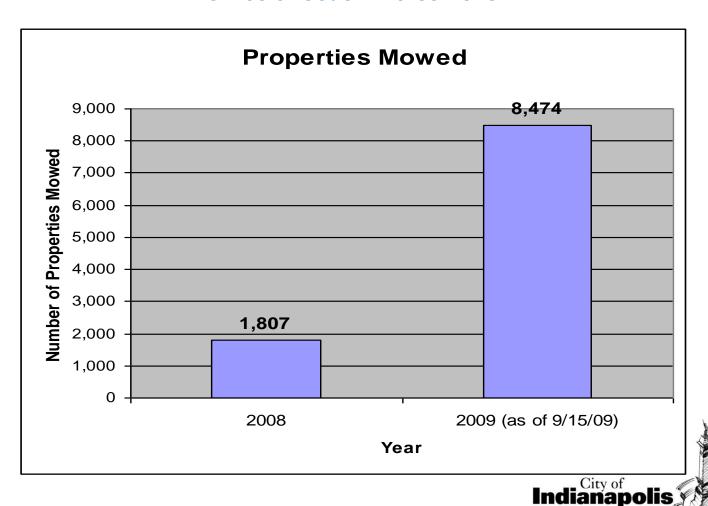
- The Equal Opportunity Division was moved to the Office of Corporation Counsel in 2008
- Full-time staff of three, devoted entirely to the complaint adjudication process





Working for You

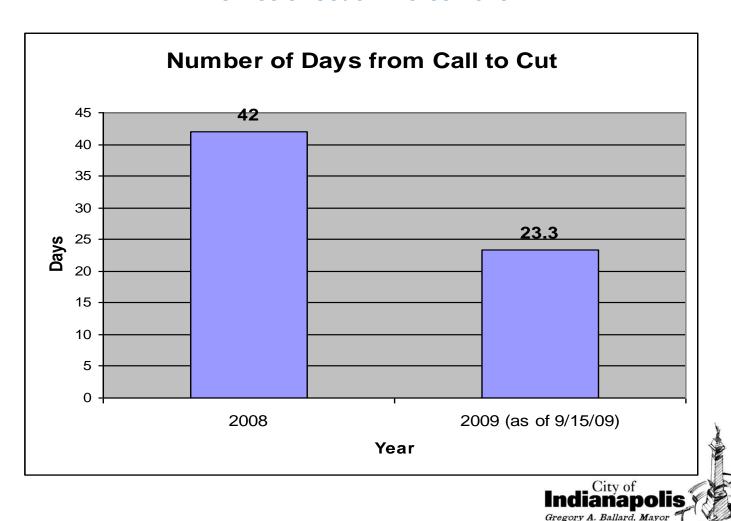
Office of Code Enforcement



Gregory A. Ballard, Mayor

Responding Faster to Your Calls

Office of Code Enforcement



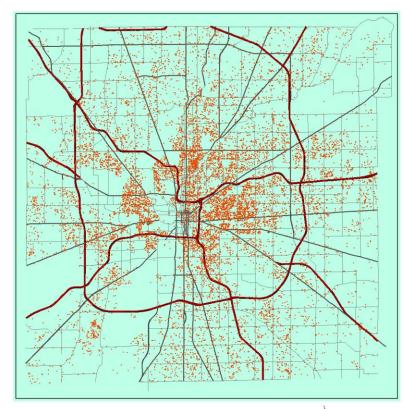
Sustainability

- Saving money through building retrofit projects
- Deploying smart use of hybrid vehicles in fleet purchases
- Changing traffic signals to energy efficient bulbs
- Designating bike lanes throughout our city
- Established a transit task force, headed by Al Hubbard and Mark Miles, to formulate a plan for the best use of mass transit in Central Indiana

Improving Customer Service

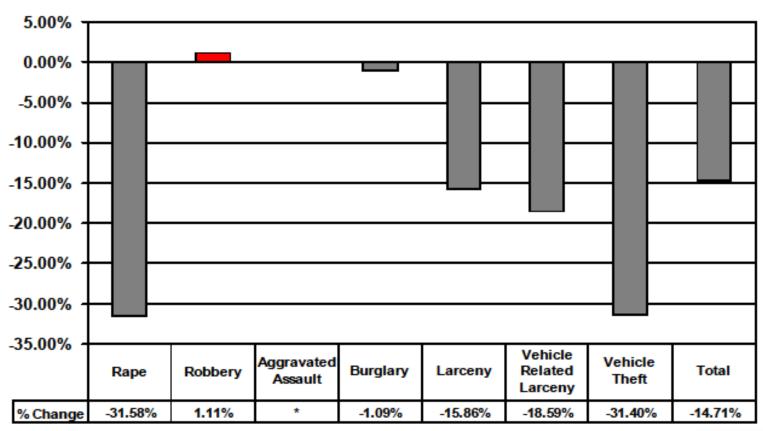
Mayor's Action Center - Outbound Call Project

- Contacting citizens with service request closure
- 19,100 calls made thus far





Crime Trends - South Center Region Summer 2008 v. Summer 2009 Percentage Difference



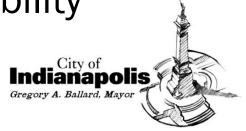
Prepared by IMPD Chief's Office based on **preliminary** incident reports prior to UCR reclassification.

Aggravated Assaults are not classified reliably in the preliminary data and have been excluded from this analysis.



Police Strategies IMPD

- Proactive Police Patrols
 - Daily crime reviews to place officers in areas where they are most needed
 - Targeted walking, bicycle, and mounted patrols
 - Bus stop patrols
 - Field roll calls for high visibility



Police Outreach IMPD

- Community Outreach and Involvement
 - Close interaction with schools and churches
 - Monthly Task Force meetings
 - Officer attendance at Neighborhood CrimeWatch meetings
 - Annual District Community Days and Special Programs

Question and Answer Session

